

Interview by Alisa Koski "Health Center" project 3/28/96

AK: Okay, could you please tell me a little bit about yourself, your personal path, where you were born and how you got to ?

SH: I was born in the Copper Country

AK: Okay, Did you graduate from high school?

SH: I graduated from high school, in Lake Linden, and I went to work for as a bookkeeper in a loan company. I was there for about 2-1/2 years.

AK: then when did you finally come to Northern?

SH: okay, ah then I got married, my husband ? in April and we got married in September then ? here in December 73 and moved here in and we looked for an office receptionist and been here every since.

AK: so what kind of work do you do here now? Is it secretary?

SH: I work with the budget, I do some medical transcription, ordering, personnel files, payroll and kind of manage the office. Try to remain ? a lot of the everyday details.

AK: Are all the secretary's underneath you then.

SH: Not really, we are all in the same union group. I just have so much time here, position, this is not an official supervisor but I am the head secretary, I don't think of it as ? position or anything.

AK: Do you remember some of the major changes in the health center or major events that happened.

SH: The official dedication of the Health Center to Ada Velametti, which happened in '76. I think the biggest change came in the later '70's when the things were tight with the University and they cut us back. From a full 24 hour 7 day a week clinic, with a 15 bed infirmary to a what we are now, 8-5 monday to Friday (something happened to the mic)

AK: Do you remember the education program, or the education programs that came up in the '70's as there are now? Or did they sort of develop now or did in the '80's, in the educator group ?.

SH: They pretty much developed in the later years, ahm I wonder Dr. Shault, we have always had were, most of our assignments(?) have been ? , by the way it's been ?, we have give talks in the dorm rooms to student groups, houses, what ever they want. Pretty much on contraceptives, and a few of the Doctors over the years Dr. Lyons, and she would give talks to student groups and pretty much on any subject they wanted.

AK; Were there any changes in ? or anything like that,
?????

SH: you mean the way they were funded.

AK: yes

SH: it is basically the same formula, credit hour tuition allocation and music fees the only changes would be increases in user fees or tuition allocations. We went from possibly 10-12 years without increasing the tuition allocation fee for the students. ??? we try to keep it down there. as much as possible.

AK: do you notice that the costs are reasonable?

SH: yes, the costs are very reasonable for the students.

AK: Also, in my research, in 1970 a survey was done, there was a big survey because of controversy at the health center. Did a lot of changes come from that? Did a lot of people get shaken up about that? Or do they just sort of ...

SH: I think that is a natural reaction, I don't know what the right term is, I guess people were wondering if the Health center would survive or not. That is pretty much the time they did the study, the graduating groups were down some from what they were, to what we are now. That happened in stages, we had ?, eliminated the infirmary and basically 2 beds, short term observation they there was no overnight, we were open until midnight, then on Saturdays, we had morning clinic then they cut that out and started closing at 9:00 then gradually got it down to 5 monday through friday. Of course we reduced the staff, I remember losing a dozen nurses that way, of course we had 3 doctors, a pharmacist part time, secretary's, we reduced ? only ? secretary's, there were always part time students, we did employ some nursing students to kind of help out on the weekends and the midnights.

AK: Do you think you are more efficient now than before?

SH: I think it is more efficient the way it is now, I have gone through of a lot ?? the infirmary portion to what is more cost effective to ? so to speak. It was a nice convenience to have when time were ? but when times were tough.

AK: I think that is all the questions I have, do you remember how the students reacted through the years? Were the students satisfied or

SH: Over the years there were a number of students who were satisfied, there was a period when we had gone through a lot of doctors. Of course the University makes you aware of ??? that we had a change in the personnel and a Doctor ? that is where we were education wise.

AK: do you know any changes in the future, or do you have any outlook on the future, or do you think things are going pretty smooth.

SH: I thinks things are going very well. (the conversation just ended).